

### **TIC Training** (Therapeutic Intervention In Crisis)

Help your yourself, or/and staff deal with difficult people and dangerous situations.

We have well experienced certified trainers who can teach tactics, principles and practical interventions.

Designed for professional industries who deal with challenging clients, from the non-profit staff / volunteer working with unstable, marginalized or traumatized persons to businesses who want to better engage their clients and team environments.

You will become confident in dealing with crisis scenarios through:

- Our C.A.P.E. strategy to approaching our work environments
- De-escalate situations from tense situations and even pro-active abilities to stop them from starting!
- Trauma informed practices to help your clients / team have more productive engagement.
- Nonviolent Crisis tactics are not pacifistic non-actions. This involves best physical interactions to dangerous attack while limiting the danger and avoiding damage for those in the physical crisis.

The bonus of this training is that it also helps with the other aspects of TIC. For you gain even further confidence knowing that if the scenario becomes physical you are better prepared.

There is a test at the end of this course that is required to pass.

NOTE: This class has some physical aspects and we recommend comfortable fitting clothing.

Please make us aware on the day of training if your have any concerns so we can adjust interactions for your comfort.



#### **DSKL8 Training** (De-escaltion and Trauma Awareness)

Help your yourself, or/and staff deal with difficult people and dangerous situations.

We have well experienced certified trainers who can teach tactics, principles and practical interventions.

Designed for professional industries who deal with challenging clients, from the non-profit staff / volunteer working with unstable, marginalized or traumatized persons to businesses who want to better engage their clients and team environments.

You will become confident in dealing with crisis scenarios through:

- Our C.A.P.E. strategy to approaching our work environments
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